

# **Product Listing Guide**

### **Product Listing Guidelines:**

- 1. To start selling your product on uttarakhandhaat.com you first need to list it on uttarakhandhaat.com. Listing is a key process to start selling on uttarakhandhaat.com. Your product listing is the detailed information on your product offering.
- 2. You can provide your product information such as the product category, brand name, product features and specifications, product images, and price. All these details are available to your customer to help them purchase your product.

### 3. Essential Elements of Product Listing:

- a. **Product title:** Write a proper product title so that buyer can understand exactly what he/she is looking at.
- b. **Images:** A product listing should have at least one image of the product. There should be a variety of images too, including images showing the product's size and the product being used. Showing multiple angles of the product and its packaging is also helpful.
- c. **Image Dimensions:** Image must be in square shape (1:1) and the recommended dimensions are 800x800 pixels. If the submitted images are not square (1:1), listing will not get approved.
- d. **Image Quality:** You need to upload HD quality image so that the buyer can see the quality of the product through the image. If the submitted images are blur and not representing the products properly the listing will not get approved.
- e. **Short Description/Bullet points:** Below the price of product listing's page are several bullet points. The best way to use this section is to highlight the product's main features and benefits. Remember, this part of the listing is more important than the full product description because of the position it appears on the page, i.e. above the fold and close to the images, price, and Add to Cart button.
- f. **Description:** Even though a description is not as important as bullet points, it is still important. It lets you give more information about the product. When writing your product description, think about your customer. What is the information they would most want to know? This is the information you should include.

- 4. If the product you are listing is not available in stock and you are planning to make the product you listed after receiving the order please mention the processing time in the product description section.
- 5. If the product you are listing is a custom product like Nameplate etc, and you don't want COD option in the product do mention this detail in short description section while listing the product.
- 6. If someone buys products listed by you, you will receive the order details on the registered email id. Make sure you check your registered email id every day. The email will consists of the order details like product purchased, quantity, and shipping details like address, contact no and email id.
- 7. Our team will also notify about the order you received through WhatsApp. If the registered number is not on WhatsApp, share your WhatApp no with our team on our official contact no. +91 9897340097
- 8. When you will receive an order you will get the shipping details of the buyer like shipping address, email id, contact no. etc, in any circumstances you must not directly contact the buyer. If you have any queries related to the order contact us at our official support no. Our team will sort out the issues you are facing. Failing this will cause permanent deletion of seller account at Uttarakhandhaat.com
- 9. You need to ship the products of your own. If you want us to deliver the product you need to place your products at our warehouse based at Haldwani.
- 10. For the convenience of the buyer, we give the option of COD or Online payment to the buyer at the time of checkout. Make sure that you are able to ship your products with COD facility as well. COD facility for the buyer is not available above order value Rs. 2000. If you have any query regarding that our team can guide you to resolve the issue you have. Feel free to get in touch with us.
- 11. Once you ship the product you need to share the shipping details like Shipping Company Name and AWB No through WhatsApp on our official no. +91 9897340097
- 12. As you are shipping the products of your own you need to send us the proof of delivery on the day product get delivered. After receiving the proof of delivery from your end, the payment will be transferred to you in 3-5 working days.
- 13. Payment will be transferred by your preferred method e.g., through UPI, Net Banking, etc. We prefer UPI for faster transactions. You need to share your preferred payment method to our team so that we can add your preferred payment in our system.
- 14. We offer 3 days Return Policy to the customer, if the customer wants to return the product and our return and refund manager accepts their request no amount will be disbursed to you from Uttarakhand Haat. If the customer wants a replacement of the product, you need to resend the product to the customer and once the product is delivered we will initiate the payment.

## **Factors to Consider While Deciding the Product Price**

#### Here are a few points you need to consider while deciding the product's price.

- 1. We charge a 10% commission on every sale as Admin Fee.
- 2. There is a Flat 10% Off Coupon on the website that can be used by the buyer.
- 3. If the cart value exceeds Rs. 1000, we offer free delivery. Below that we charge Rs. 65 (Fixed) for delivery.

**Example 1:** If you decide the price of one of your products Rs. 100 and you get a sale.

Here is calculation of how the system works.

Product Price: Rs. 100

Coupon Applied: 10% Off = Rs. 10

Shipping Cost: Rs. 65

**Amount We Received: Rs. 155** 

**Our Commission:** 10% of the Sale = 10% of Rs. 90 = Rs. 9

**Amount You Will Get:** Rs. 81 + Rs. 65 (Shipping) = Rs. 146

**Example 2:** If your product cost is above Rs. 1000 i.e Rs. 1200

Here is calculation of how the system works.

Product Price: Rs. 1200

Coupon Applied: 10% Off = Rs. 120

**Shipping Cost:** Nil

Amount We Received: Rs. 1080

**Our Commission:** 10% of the Sale = 10% of Rs. 1080 = Rs. 108

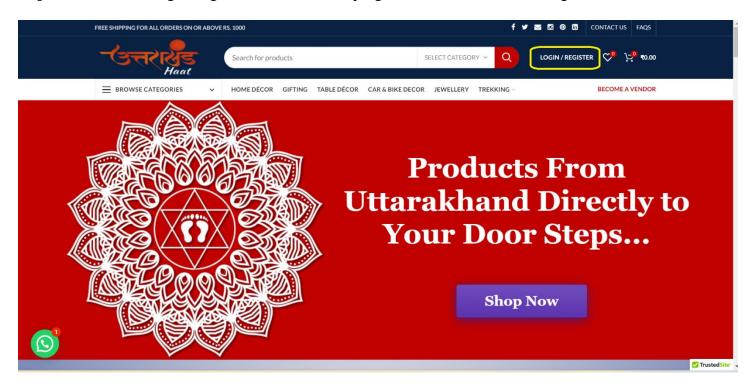
**Amount You Will Get: Rs. 972** 

Keeping all these factors in mind you need to decide the pricing of the products before listing.

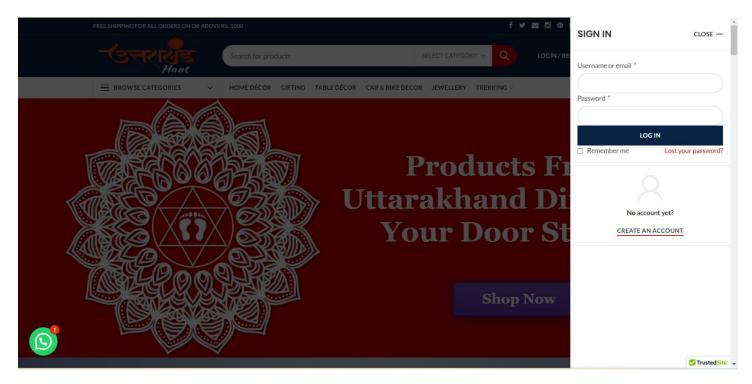
## **How to Add Products Using Desktop**

### Step 1: Visit www.uttarakhandhaat.com

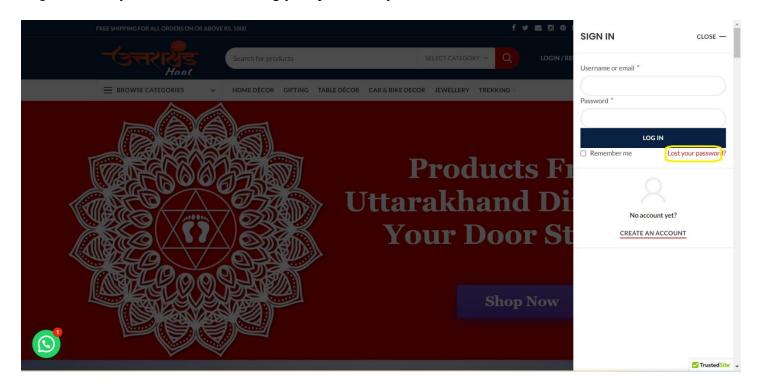
**Step 2:** Click on the Login/Register Button on the top right corner. Shown in the image below.



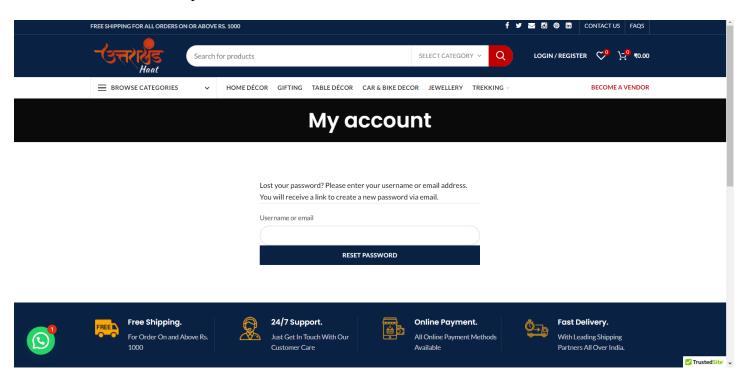
Step 3: Insert your login details in the given field and hit Log In Button to login to your account.



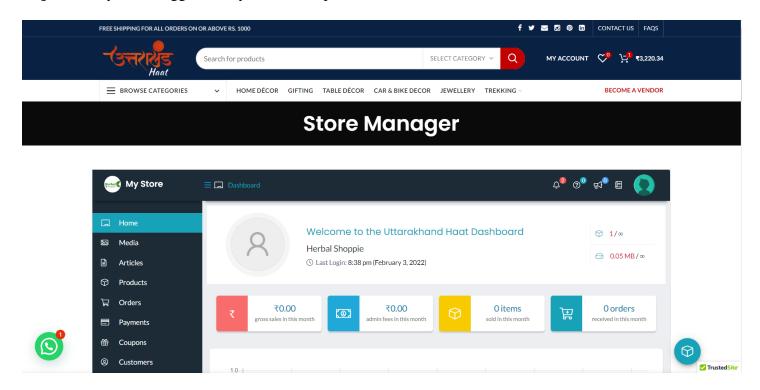
Step 4: In case you are not remembering your password, you can click on Lost Your Password to reset it.



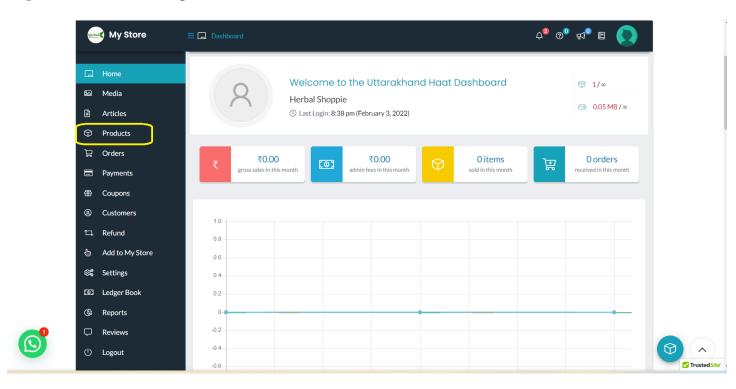
**Step 5:** This window will open when you click on Lost Your Password. Here you can put your registered email to reset password. When you will click on Reset Password you will receive an email to the registered email id with instruction to reset the password.



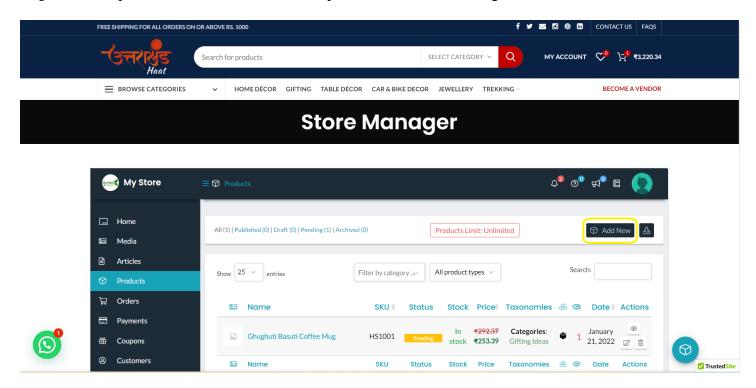
**Step 6:** Now you are logged in to your Vendor panel.



**Step 7:** Click on Product Option from the menu.

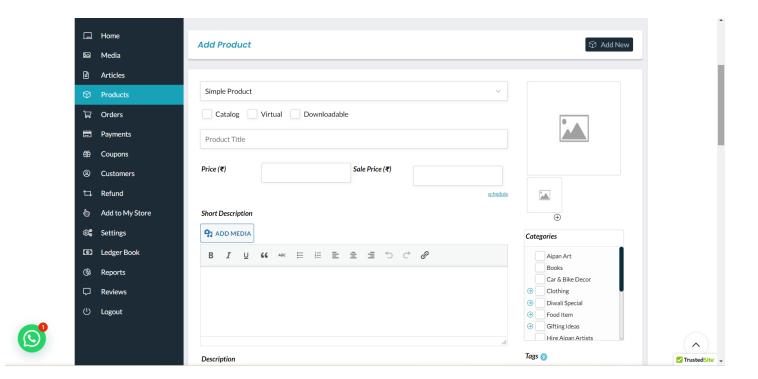


**Step 8:** To add product click on the Add New Option as shown in the image below.

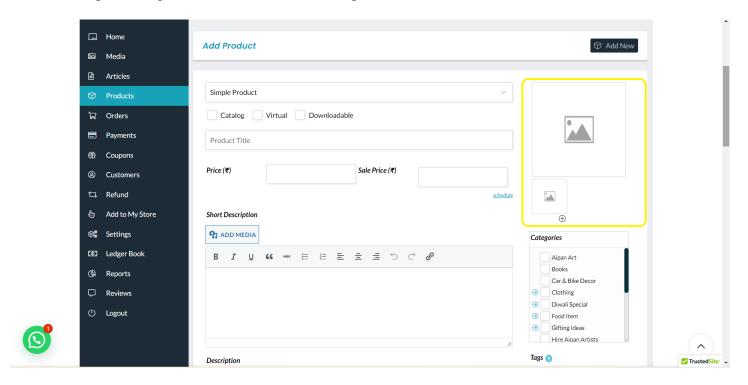


**Step 9:** Once you will click on Add Product Option this below shown screen will open. Now put the Product details like Product Title, MRP, Discounted Price (If Any), Short Description, Long Description, and Select the category where your product falls from the list provided.

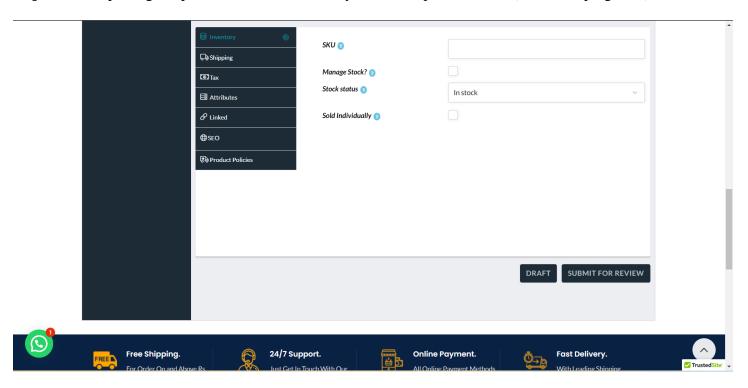
**Note:** As you are adding physical products you need not to select any options from catalog, virtual, and Downloadable.



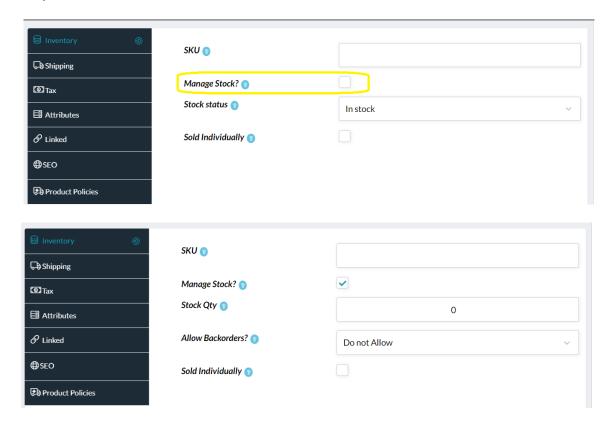
**Step 10:** To add Product Image click on the option shown in the image below. (**Note:** Use Square Images, Best Resolution 800x800 pixels)



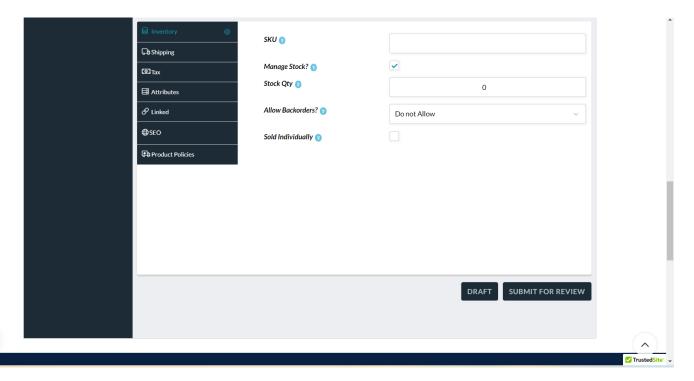
Step 11: After putting the product information now you need to provide SKU (Stock Keeping Unit) Code.



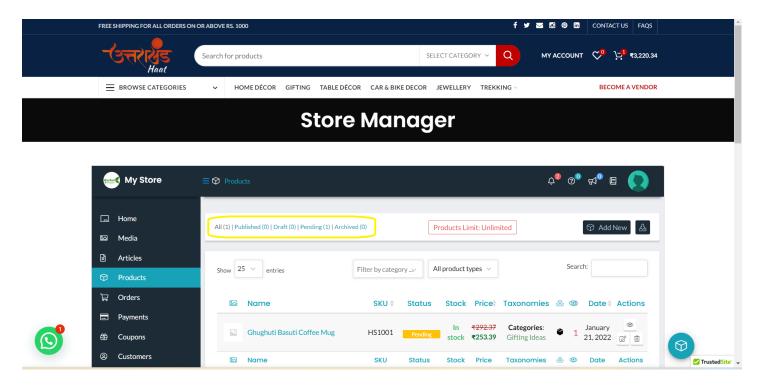
**Step 12:** If you want to show the number of units available click on Manage Stock Option and fill the quantity available with you.



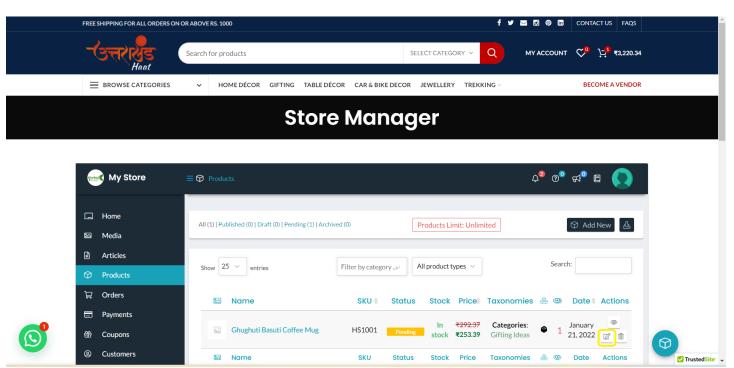
**Step 13:** After filling the details click on Submit For Review button to submit your product for review. Your product will be reviewed within 24 hours.



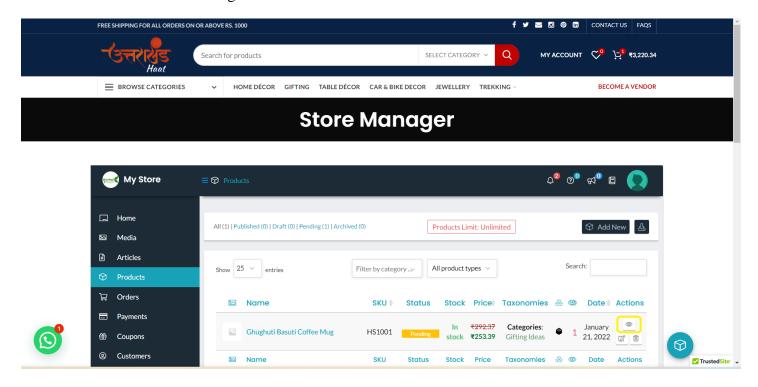
**Step 14:** After submission you can see the status of your products in a small menu as shown below.



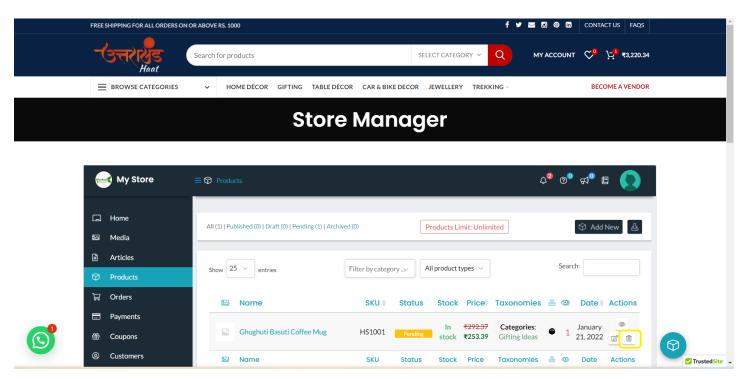
**Step 15:** If you miss some information or you want to edit the product details, click on the Edit button under the Action section to make an edit to your product listing. Shown in image below.



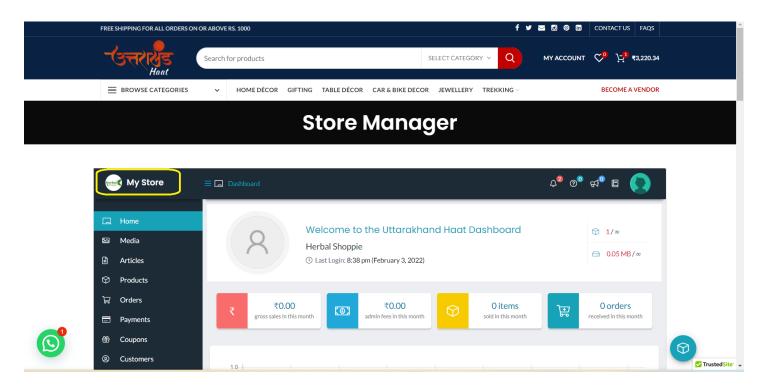
**Step 16:** To see how your product will display at <a href="www.uttarakhandhaat.com">www.uttarakhandhaat.com</a> click on the eye button under the action section. Shown in the image below.



**Step 17:** If you want to delete any product from listing, click on the bin button under the Action section. Shown in the image below.



**Step 18:** If you want to see how your store will be visible to the people visiting the website click on the My Store at the top. Also you can share this link to your friends, your followers etc to promote your store and make more sale.



### **How to Add Variable Products:**

#### What is Variable Product?

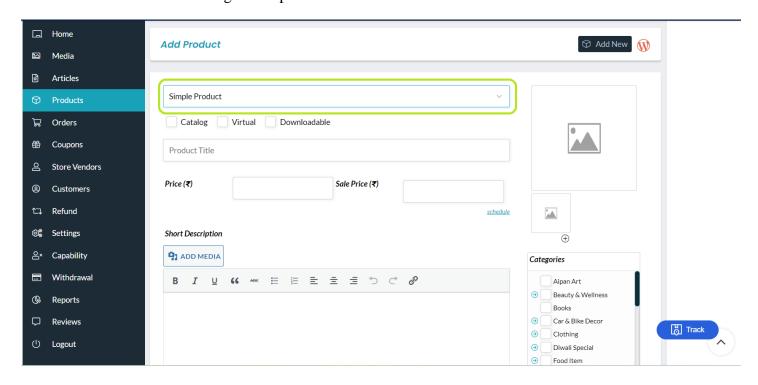
If one product is available in various options like different size, color, style etc called a variable product. An example of a 'variable' product, which is a product with different options at different pricing. A variable product allows you to choose from several variable options from a drop-down menu. For example: a common variable product would include different options with different pricing.

For example one product you want to list is T-Shirt, it will be a variable product as it may have various size like Small, Medium, Large, Extra Large Etc.

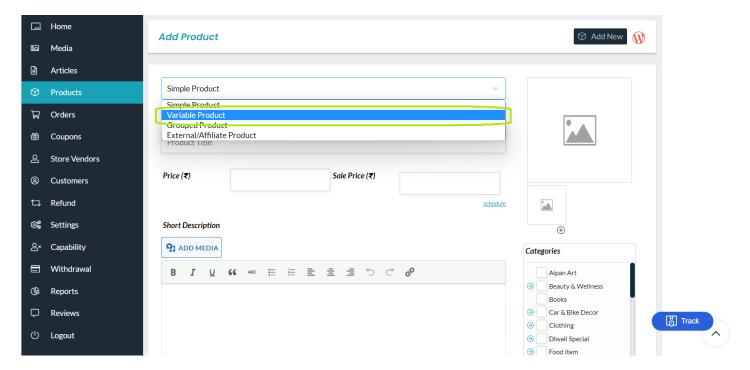
#### **Steps to Add a Variable Product:**

**Step 1:** Follow the Above Mentioned Steps till Step 8.

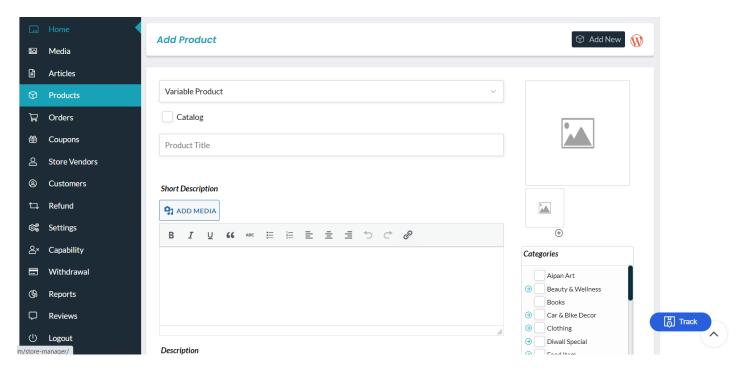
**Step 2:** Once you will click on Add Product Option this below shown screen will open. Now Click anywhere in the box shown below. You will get a dropdown menu.



Step 3: Select the option "Variable Product" from the dropdown menu.

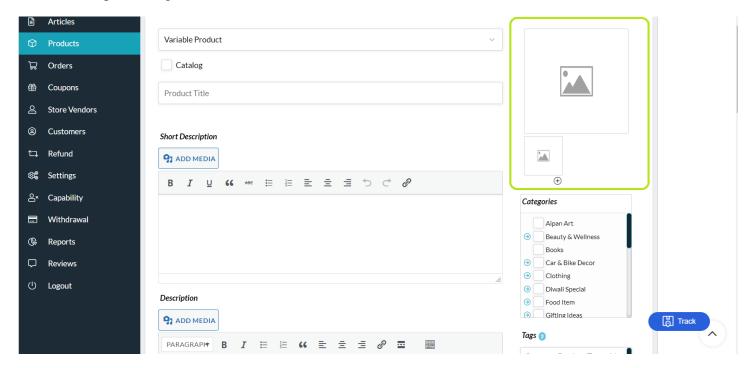


**Step 4:** Once you will select "Variable Product" option you will get a screen as shown below. Now put the Product details like Product Title, Short Description, Long Description, and Select the category where your product falls from the list provided.

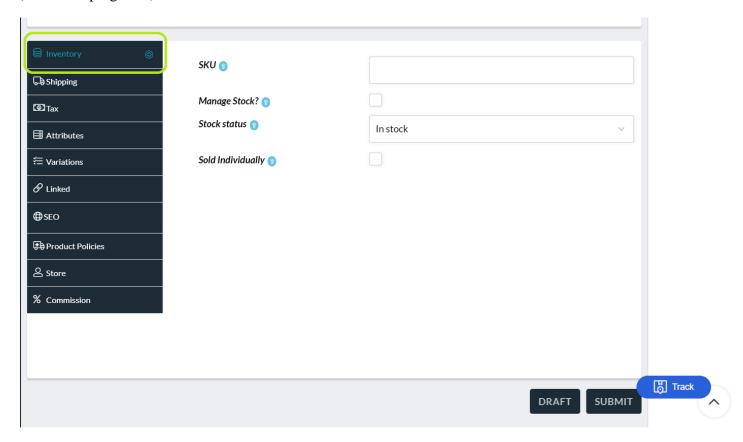


As you are selling the product through our website thus you need not to select Catalog option.

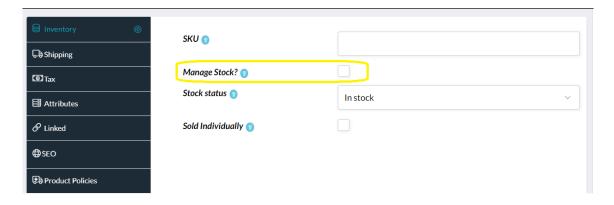
**Step 5:** Now add Product Image by clicking on the option shown in the image below. (**Note:** Use Square Images, Best Resolution 800x800 Pixels)

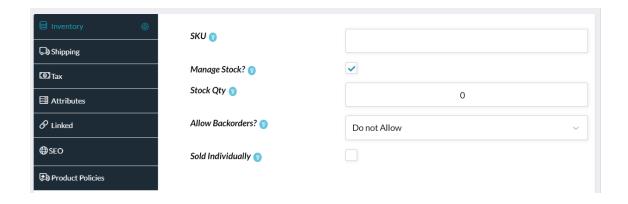


**Step 6:** After entering all the basic details like Product Title, Short Description, Detailed Description etc as mentioned in previous steps. Scroll and Click on "Inventory" available at the left side menu. Provide SKU (Stock Keeping Unit) Code in the box.

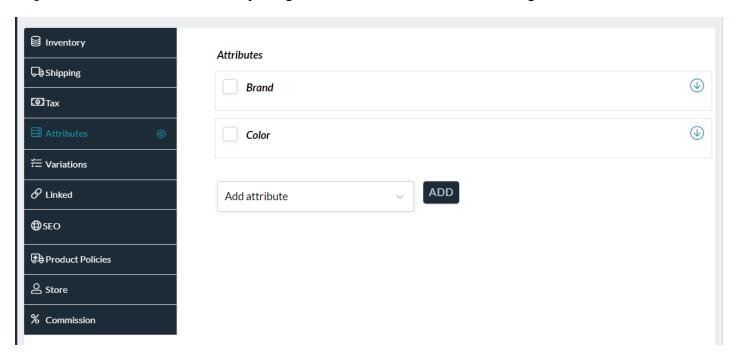


**Step 7:** If you want to show the number of units available click on Manage Stock Option and fill the quantity available with you.

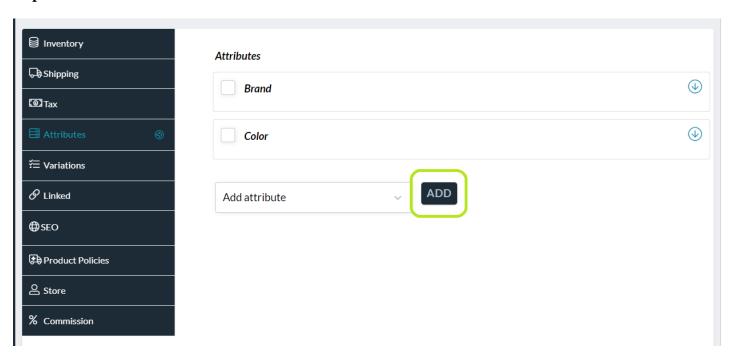




Step 8: Now Click on "Attributes" option given on the left side menu. You will get this screen as shown below.

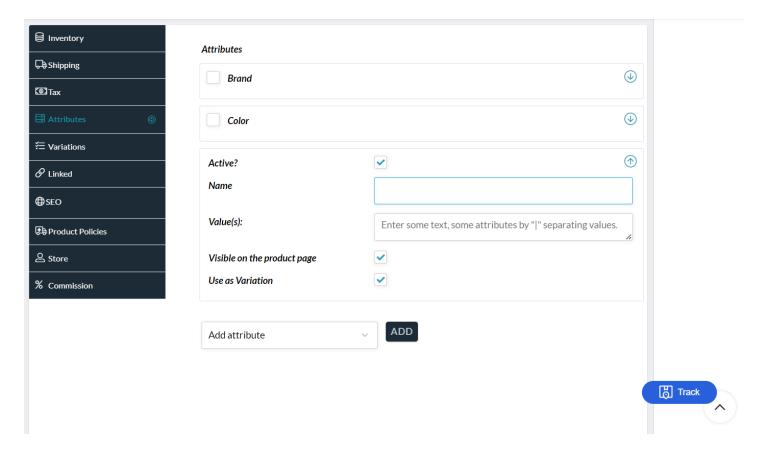


Step 9: Click on the "ADD" button.

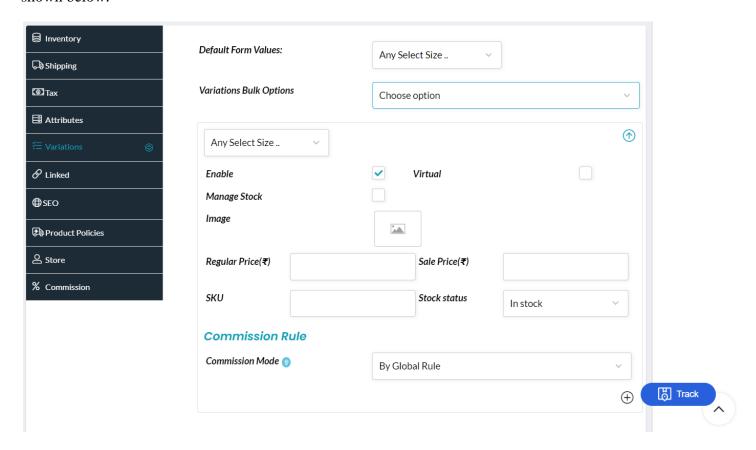


After clicking "ADD" button, you will get the screen as shown below. Now enter the Name of Variation like "Select Size" or Simply "Size" in the box in front of Name.

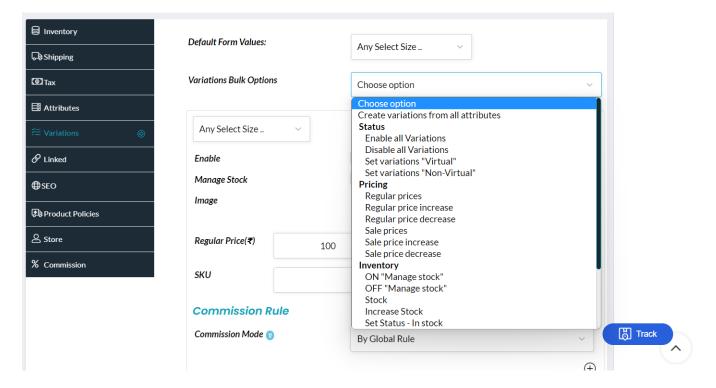
In the value(s) section add variation of size as applicable separated by "|" symbol. Like Small | Medium | Large | XL and more.



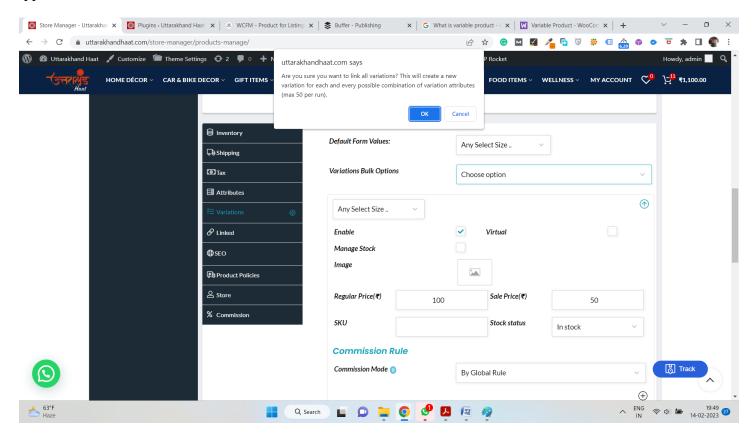
**Step 10:** After filling the details click on the "Variations" in the left side menu. You will get the screen as shown below.



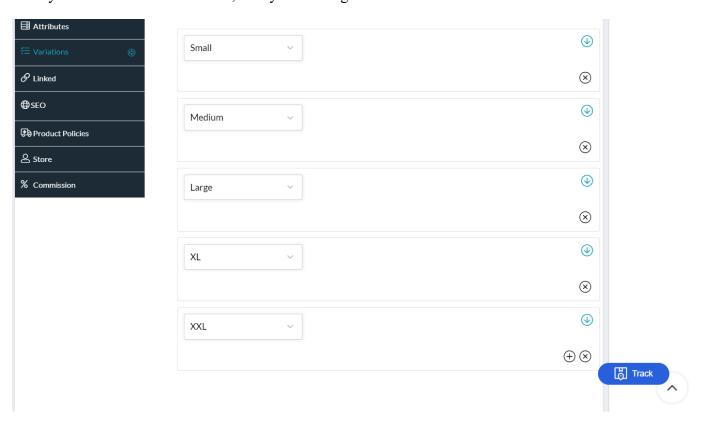
**Step 11:** Leave "Default From Value" as it is. To create every possible combination of variations from your attributes and their values click on Choose Option Box in front of "Variations Bulk Options". A dropdown menu will open as shown below. Select "Create variations from all attributes" from the dropdown menu.



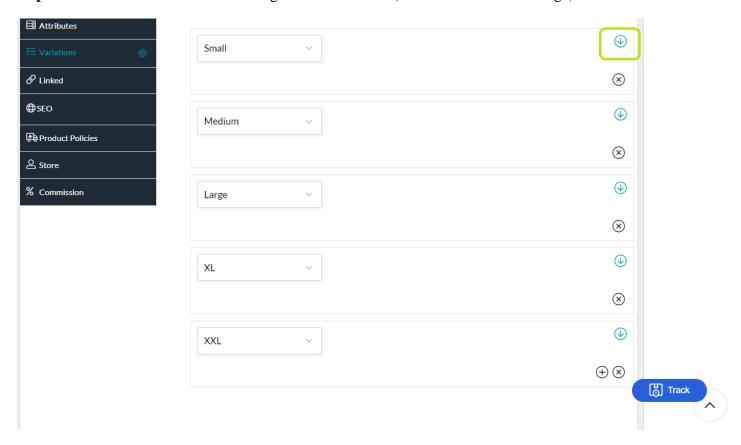
**Step 12:** When you will click on "Create variations from all attributes" from the dropdown. A popup will appear as shown below. Click on "OK" button to create all variation.



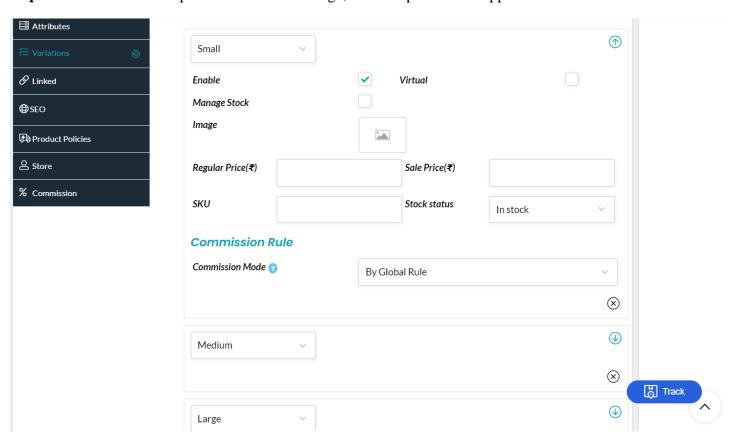
When you will hit the "OK" button, the system will generate all the variables as shown below.



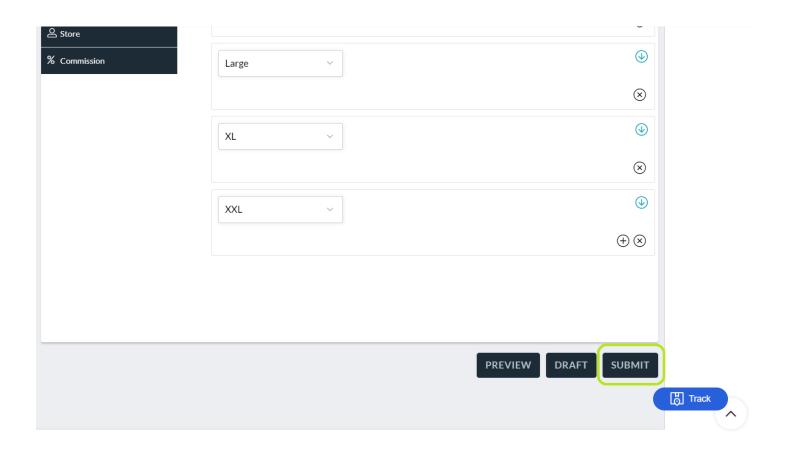
Step 13: Click the small arrow on the right side of the box (Shown below in the image) of all variables.



Step 14: Fill the details required like variable image, variable price etc as applicable.



**Step 15:** Click on "SUBMIT" button to submit your product for review. Your product will be reviewed within 24 hours.



**Note:** If you face any trouble in listing your variable product or any other product get in touch with our support team through WhatApp or Call at +919897340097